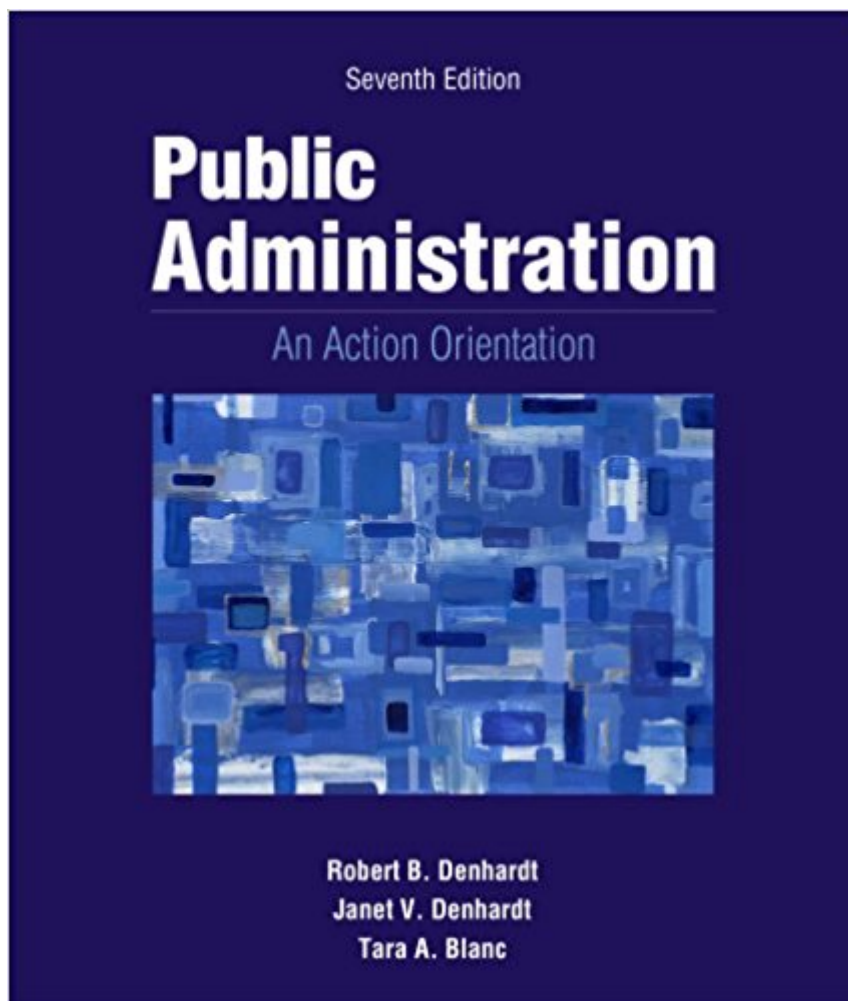


The book was found

Public Administration: An Action Orientation, (with CourseReader 0-30: Public Administration Printed Access Card)



Synopsis

Issuing a call to action, *PUBLIC ADMINISTRATION: AN ACTION ORIENTATION*, Seventh Edition, encourages readers to become active participants in public administration--and equips them with the tools to do it effectively. Robert B. Denhardt, Janet V. Denhardt, and Tara A. Blanc teach readers how to influence the operations of public agencies--helping them learn to get involved and effect positive changes, regardless of whether they are working outside the agency as citizens or within the agency as managers. With a strong emphasis on ethics, the text introduces the theories and scholarly literature of the field while reflecting the latest trends and issues. Practical applications help readers sharpen personal management, communication, delegation, motivation, and decision-making skills. Key topics like nonprofit management, the global dimensions of public administration, and organizational theory are covered thoroughly.

Book Information

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Average Customer Review: 4.0 out of 5 stars [See all reviews](#) (6 customer reviews)

Best Sellers Rank: #92,638 in Books (See Top 100 in Books) [#4 in Books > Politics & Social Sciences > Politics & Government > Public Affairs & Policy > Communication Policy](#) [#737 in Books > Textbooks > Social Sciences > Political Science](#) [#1833 in Books > Education & Teaching > Schools & Teaching > Instruction Methods](#)

Customer Reviews

It's a detailed primer on public administration, and I believe the author's have done an exceptional job with compiling a lot of information and publishing it in a very digestible manner. Many MPA programs use this book (and with good reason) for intro classes. The authors took the approach of providing an adequate depth of many common public administration topics, but obviously doesn't delve too deeply into each section as there are complete fields of academic literature on such topics (ie, the chapter of human resources introduces the student to that topic but isn't all-encompassing). The authors provide detailed information while avoiding overwhelming the reader. It would have

been five stars if not for the blatant political favoritism of the authors. Granted many students of MPA programs like myself are inclined to be progressive in nature but academic materials are supposed to be objective texts, way too much "my president was great then these guys screwed up for a few years" for my taste. As an instructor you may want to give your class a head's up to appreciate the detailed information in the book and overlook the authors' biases. Assuming your students even notice of course.

The seller's description stated the book was in okay/good condition. The first 3 chapters of the book have significant damage from liquid, pretty sure coffee, because the pages are discolored and some are stuck together. Because some of the pages were stuck together, the print had ran together and chunks of words are missing, making it hard to read the material. Also there were pages completely missing out of the book. I completely missed it until I was getting quizzed on the information, and discovered that I did not even read that information due to missing pages. Not an accurate representation of the book's condition.

This is a decent text. I am using it in my MPA grad program. It is semi-easy to follow however it seems the author tried to see how much they could cram on the page due to the small print.

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